



State of Illinois
Illinois Commerce Commission
Code Part 737.130
LEC Electing Providers Quarterly Filing

Frontier North Inc.
for quarter ending June 30, 2015

Credit due in accordance with Section 220 ILCS 5/13-506.2(e)(2)(A)

Credits due to out-of service conditions lasting more than 30 hours	April	May	June	Totals
A. Total dollar amount of all customer credits paid:	\$21,791.63	\$21,611.65	\$64,241.97	\$107,645.25
B. Number of credits issued for repairs - 30-48 hours:	348	337	549	1,234
C. Number of credits issued for repairs - 49-72 hours:	405	427	659	1,491
D. Number of credits issued for repairs - 73-96 hours:	221	205	384	810
E. Number of credits issued for repairs - 97-120 hours:	112	122	556	790
F. Number of credits issued for repairs greater than 120 hours:	0	0	0	0
G. Number of exemptions claimed for each of the categories identified in Section 220 ILCS 5/13-506.2(e)(2)(D):	0	0	0	0

Credit due in accordance with Section 220 ILCS 5/13-506.2(e)(2)(B)

Failure to Install Basic Local Exchange Service	April	May	June	Totals
A. Total dollar amount of all customer credits paid:	\$100.00	\$270.50	\$227.00	\$597.50
B. Number of installations after 5 business days:	1	3	8	12
C. Number of installations after 10 business days:	0	1	0	1
D. Number of installations after 11 business days:	0	0	0	0
E. Number of exemptions claimed for each of the categories identified in Section 220 ILCS 5/13-506.2(e)(2)(D):	0	0	0	0

Credit due in accordance with Section 220 ILCS 5/13-506.2(e)(2)(C)

Missed Appointments	April	May	June	Totals
A. Total dollar amount of all customer credits paid:	\$1,100.00	\$1,191.79	\$1,900.00	\$4,191.79
B. Number of customers receiving credits:	44	47	76	167
C. Number of exemptions claimed for each of the categories identified in Section 220 ILCS 5/13-506.2(e)(2)(D):	2	1	3	6